Terms and Conditions Openview "Find Your Match" Competition

- 1. The competition Promoters are PEP a division of Pepkor Trading (Pty) Ltd ("PEP"), e.tv (Pty) Ltd and Platco Digital (Pty) Ltd ("the Promoters").
- 2. The name of the Competition is **Openview "Find Your Match"** ("the Competition").
- 3. The Competition will run from 24 January 2025 to 28 February 2025 (both days included) ("the Competition Period").
- 4. The Competition is open to all participants eighteen (18) years or older at the time of entering the competition within the Republic of South Africa who are South African citizens (in possession of a valid South African ID book or card) and South African residents (in possession of a valid South African permanent residency permit).
- 5. To enter the Competition and stand a chance to win, participants have to scan their +more card when they purchase an Openview decoder to gain automatic entry into the Competition. Personal Information shall be shared between the Promoters for the purposes of executing the Competition.
- 6. Participants may enter as many times as they wish during the Competition Period by following the steps set out in clause 5 above.
- 7. By entering the Competition and/or accepting any prize (if you are a winner), you agree to be bound by these terms and conditions.
- 8. You are not eligible to participate in this competition if:
 - a. You are a director, member, partner, employee, agent or consultant of the Promoters or the Pepkor group of companies, its affiliates/divisions/subsidiaries or any other person who supplies goods or services in connection with the competition.
 - b. You are a spouse, life partner, parent, child or sibling, immediate family member, business partner or associate of the persons specified above.
- 9. Entry into the Competition is free.
- 10. All prizes in this Competition are not transferable or exchangeable for cash.
- 11. Entrants stand a chance to win 1 (one) of 84 (eighty-four) mobile devices ("the Prize"):
 - a. 80 (Eighty) Samsung A05s 128GB
 - b. 1 (One) iPhone 16 Pro 256 GB
 - c. 1 (One) iPhone 16 Plus 256 GB
 - d. 1 (One) iPhone 15 Pro 256GB
 - e. 1 (One) iPhone 15 Plus 256GB
- 12. The Prize
 - a. To claim the Prize and be declared a winner by the Promoters, the selected prize winner needs to pass the verification process and submit the required documents stipulated in these terms and conditions. The validity of such documentation is at the Promoters' discretion.
 - b. The Promoters shall solely determine the specifications and colour of the Prizes to be won and the Promoters decision is final.
 - c. The prize does not include any extras such as a device cover and additional accessories.
 - d. No liability shall attach to the Promoters in relation to any claims, losses or liabilities for any loss of profit or any other direct and/or indirect, special or consequential loss arising out of any of the Prizes. The Promoters are not liable for any defects in the Prizes. Ownership of and risk in, and benefit attaching to, the

Prizes will pass to the winner immediately. Standard warranties from the supplier will apply.

- 13. The draw for winners will take place on Friday 7 March 2025.
- 14. Winners will be selected randomly via a computer-operated draw, overseen by a registered auditor.
- 15. Winners will be contacted after the draw using the mobile number linked to their +more profile. Three attempted calls will be made. If winners cannot be reached, a new winner will be selected.
- 16. Prizes will be delivered to the confirmed winners in the week commencing 10th March 2025.
- 17. Winners will be requested to share the following details on verification:
 - a. Name and surname
 - b. Contact number
 - c. Delivery address
 - d. ID number
- 18. The Promoters and their delivery agent do not accept responsibility or liability for any loss or damage and will also not be responsible or liable for any further expenses or fees required for the purpose of using, applying or enjoying the prize won in this Competition. Winners give the Promoters and its authorised agents consent to use their names for publicity purposes unless refused.
- 19. The Promoters reserves the right to vary, suspend, postpone or terminate the competition and any prizes, or any aspect thereof, for any reasons whatsoever and without notice. In such an event, you hereby waive any rights or expectations which you may have against the Promoters and acknowledge that you will not have any recourse or claim of any nature against the Promoters.
- 20. Your privacy is very important to the Promoters and the Pepkor group of companies (<u>https://www.pepkor.co.za/retail-segments/</u>) and it will use all reasonable efforts in order to ensure that any information, including personal information, provided by you, or which is collected from you, is stored in a secure manner. For more information, please refer to the <u>detailed version</u> of our Privacy Statement.
- 21. You agree to provide Pepkor with accurate and current information and to maintain and update such information when necessary. The information collected by Pepkor may be used to send you information about products, services, and special offers of the various companies in the Pepkor group that may be of interest or value to you. The information may also be processed by the Promoters and other companies in the Pepkor group, any of their operators, agents, and sub-contractors (who may be outside South Africa) on the condition that they will keep such information confidential.
- 22. You acknowledge that any information supplied to the Promoters and the Pepkor group of companies in terms of these Terms and Conditions is provided voluntarily.
- 23. By submitting any information to the Promoters and the Pepkor group of companies in any form you further acknowledge that such conduct constitutes unconditional, specific and voluntary consent to the processing of such information by the Promoters and the Pepkor group of companies under any applicable law in the manner contemplated above, which consent shall, in the absence of any written objection received from you, be indefinite and/or for the period otherwise required in terms of any applicable law.
- 24. Unless you have consented, the Promoters and the Pepkor group of companies will not sell, exchange, transfer, rent or otherwise make available any personal information about you (such as name, address, email address, telephone, or fax number) to other parties and

you indemnify the Promoters and the Pepkor group of companies from any unintentional disclosures of such information to unauthorised persons.

- 25. Should you believe that the Promoters and the Pepkor group of companies have utilised your personal information contrary to applicable law, you shall first resolve any concerns with the Promoters and the Pepkor group of companies. If you are not satisfied with such a process, you have the right to lodge a complaint with the Information Regulator.
- 26. You can choose to be excluded from direct marketing by notifying the Promoters in writing or by registering a block on any registry which the Promoters is bound by law to recognise. The Promoters will not charge you a fee to update this request on its systems. The Promoters will give effect to any changes requested by you as soon as reasonably possible.
- 27. These Terms and Conditions are also available by phoning (021) 900 1000 (standard Telkom rates apply) and at www.pepstores.com; and on <u>www.openview.co.za</u>.